

Data Privacy Statement

Version 1.0, 11.08.2016, Symonics GmbH

1 General

This English translation of the German original is for informational purposes. Only the German version is legally binding.

The protection of your personal data while you visit our website and use our communications services is of the utmost importance to us. We therefore observe legal regulations for data protection, in particular the Federal Data Protection Act (BDSG), the German Teleservices Act (TMG) and the Data Privacy Statement of the individual federal states of Germany.

All data that you submit will of course be treated confidentially. As a matter of principle, we do not provide your data to others unless you have given your consent to do so or we are obliged to expose your data due to administrative or judicial order.

Your personal data will be gathered, stored, processed and used exclusively in accordance with the following Data Privacy Statement.

2 Gathering, Storing, Processing and Using Personal Data

2.1 Gathering, Storing, Processing and Using Data in Connection With the Use of Communications Services

We do not gather, store, process or use your personal data in connection with the use of Symonics communications services such as Symonics Meeting, Sip-cast and the symonics.com website. However, data is saved temporarily in a log file on our server for data security purposes, which might allow a form of identification (e.g. IP address, date, time and data requested). This usage data will be evaluated anonymously in connection with internal analysis with regard to user interest and user behaviour for statistical purposes.

Unless you have explicitly agreed to such use, this usage data will not be evaluated in order to create a personal user profile. In the case of unauthorised interference with our web page or other legal violations that may lead to criminal charges, data evaluation is explicitly reserved. Further evaluation of your user data, as well as disclosure of such information to third parties, does not take place.

Statistical raw data will be deleted after 30 days.

2.2 Storing, Processing and Using Data Explicitly Communicated

In other respects, personal data provided to us of your own volition will be collected, for instance in the course of registration, by filling in blank forms or sending emails, in the course of ordering services, inquiries or requesting material.

We will use your personal data (name, company, address, email address) in accordance with the provisions of the Federal Data Protection Act.

If required for the justification, content-related design or change of the contractual relationship (inventory data), your personal data will be used exclusively to execute the agreements between us, for example, for delivery of merchandise to the address provided by you.

Further evaluation of your inventory data for the purpose of market research or individual constitution of our offers does not take place.

The personal data of yours necessary to allow the use of our services and for invoicing (usage data) will initially only be used to execute the agreements between us. Such usage data particularly includes attributes of your identification as a user, information on beginning, end and extent of the user session, as well as details about the telemedia services taken advantage of by you as a user.

2.3 Storing, Processing and Using Data With Your Express Approval

With your approval, we are entitled to collect, process and store personal data as well as to combine it with other data, to archive it and to use it. This declaration of consent is separate and voluntary and shall be logged; you can retrieve its content at any time. Insofar as you have approved the use of personal data for particular purposes, which are subject to your reservation of consent, you may withdraw this authorization at any time. We will delete the data consequently. Insofar as data has been transmitted to third parties with your consent, such third parties will be informed and requested to delete the data immediately. You are entitled to limit the consent to use your data. In this case, data will be deleted within the scope of the limitation.

Using your email address for the purpose of promoting our newsletter requires your express consent.

“I agree that my name, my email address and further voluntary information are used for the purposes of market research and for individual creation and sending of selected information. I can revoke this agreement with Symonics GmbH at any time and with future effect.”

This declaration of consent takes place separately and voluntarily and may be revoked by you at any time.

2.4 Data Processing and Usage Despite Revocation and / or Without Consent

However, the Federal Data Protection Act allows data to be used and processed if this happens within the purpose of a contractual relationship or of a confidential relationship similar to the contract or if it is required in order to protect the legitimate interests of the storage site and provided that there is no reason to assume that the legitimate interest of the party concerned to exclude the processing or use of the data take precedence.

Despite revocation, or fully or partially deleted declaration of consent, the data may be processed and used without your consent in the limited framework which is permitted by law, especially on the basis of legal archiving obligations.

3 Revocation, Blocking, Deletion and Rectification of Your Personal Data

3.1 Revocation

You are entitled to withdraw your consent relating to the storage of your personal data at any time or to demand the rectification of such data. You are also entitled to revoke your permission for us to gather and store your additional voluntary data at any time. Please note that we check your identity for the protection of your privacy and security before you can do so.

Should you object to any further use of your data, or should you want to revoke your given approval, please contact us in writing – if possible, accompanied by a copy of your identity card – at the following address:

Symonics GmbH, Geierweg 25, 72144 Dusslingen, Deutschland

In case of revocation of storage, processing and use of your personal data, we will delete all your data without delay. Please note, however, that we cannot provide you with our services, which require registration in this case anymore.

3.2 Blocking, Deletion and Rectification of Your Personal Data

You are entitled to have us block, delete and rectify your personal data stored on our servers at any time.

Should you wish to have your personal data, stored on our servers, blocked, deleted or rectified, please contact us in writing – if possible, accompanied by a copy of your identity card – at the following address:

Symonics GmbH, Geierweg 25, 72144 Dusslingen, Deutschland

4 Using Symonics.com Without Registration

You can use our website without being registered on symonics.com.

5 Usage of Cookies / Session IDs, Web Analysis Services

5.1 Cookies

We use cookies on our domains. Cookies are small information units which are saved to your hard drive temporarily by our server during a visit to our website. They help us analyse the use of our site. Upon request for individual pages, so-called temporary cookies are used. These session cookies expire when the session is closed. Most browsers are configured by default to accept cookies automatically. You can disable this automatic acceptance of cookies or adjust your browser in such a way that it informs you as soon as cookies are sent. Please note, however, that it is possible that some of the services on our website may be used only partially or not at all if you restrict or deactivate the use of cookies.

6 Assigning Third Parties

We are entitled to commission companies or individuals that have been selected carefully in accordance with the Federal Data Protection Act to undertake or carry out such tasks in our name that are associated with the purposes set out in this Data Privacy Statement. This includes, e.g. Internet providers, server owners and enterprises that process payments as well as further supporting companies or individuals. Such enterprises may be granted access to personal data which they need for performing their activities. Any other use is not permitted for such enterprises or individuals.

7 Information on Stored Data

You have the right to view your stored personal data at any time and free of charge. The information is provided in writing. Should you wish to receive more detailed information on the storage of your personal data, please contact us in writing – if possible, accompanied by a copy of your identity card – at the following address:

Symonics GmbH, Geierweg 25, 72144 Dusslingen, Deutschland

8 Security of Data

We endeavour to guarantee the security of your data within the framework of the current data protection laws. For this reason, the transmission of certain sensitive data to our server and our affiliated companies is encrypted. Please note, however, that no electronic communication is completely secure. This means that all data and information that have been voluntarily submitted to us may be obtained by third parties by means of illegal data acquisition. For this reason, we cannot accept responsibility or liability for the disclosure of information as a result of errors and/or unauthorised access by third parties.

9 Protection of Minors

If you are under the age of 18, you should not transmit any personal data to us without consent of your parents or parental authority. We do not request personal data from children and adolescents. We do not knowingly collect or forward such data to third parties.

10 Changes to Data Privacy Statement

We reserve the right to change these regulations at any time in accordance with legal Data Privacy Statement.

11 Availability of Data Privacy Statement

You can access and print out these Data Privacy Statement on each page of the domain www.symonics.com by clicking the “Privacy” link.

Please note that by leaving our website through clicking links on the website, the Data Privacy Statement of the respective owners of these webpages, which may differ from the Data Privacy Statement of this website, shall apply.